

IN THE U.S. PATENT AND TRADEMARK OFFICE
Pat nt Applicati n Transmittal L tter

Mail St p Patent Applicati n
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Sir:

Transmitted herewith for filing under 37 CFR 1.53(b) is a(n): ☒ Utility () Design

☒ original patent application,
() continuation-in-part application

INVENTOR(S): **Sherif Yacoub**

TITLE: **System And Method For Call Center Dialog Management**



Enclosed are:

- (X) The Declaration and Power of Attorney. () signed (X) unsigned or partially signed
(X) 4 sheets of drawings (one set) () Associate Power of Attorney
() Form PTO-1449 () Information Disclosure Statement and Form PTO-1449
() Priority document(s) () (Other) _____ (fee \$ _____)

CLAIMS AS FILED BY OTHER THAN A SMALL ENTITY				
(1) FOR	(2) NUMBER FILED	(3) NUMBER EXTRA	(4) RATE	(5) TOTALS
TOTAL CLAIMS	22 — 20	2	X \$18	\$ 36
INDEPENDENT CLAIMS	8 — 3	5	X \$86	\$ 430
ANY MULTIPLE DEPENDENT CLAIMS	0		\$290	\$ 0
BASIC FEE: Design (\$340.00); Utility (\$770.00)				\$ 770
TOTAL FILING FEE				\$ 1,236
OTHER FEES				\$
TOTAL CHARGES TO DEPOSIT ACCOUNT				\$ 1,236

Charge \$ 1,236 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

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Date of Deposit 10/30/2003

I hereby certify that this is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to: Commissioner for Patents, Alexandria, VA 22313-1450.

By _____

Typed Name: Ann Jesus

Respectfully submitted,

Sherif Yacoub

By

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Date: 10/30/2003

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